It has been extremely satisfying to me to be able to be home and not have my phone ring constantly with people on the other end of it literally breaking into my home to harass me. If your department cannot regulate these people, then what is the use of your existence? Either continue to protect me from self-serving businesses with no regard to my welfare, or I will start doing everything in my power to discontinue the pracice of taxing me to pay for beaurocracies that do not and will not work. You are either for me or you are for them, you can't have it both ways.